



ABF-SP7 Air Blow Fans (Pty) Ltd - Quality Policy

Air Blow Fans Pty (Ltd) is a world class company that manufactures, repairs and installs industrial and mining fans, as well as providing onsite fan maintenance services such as fan balancing and laser shaft alignment for clients in the SADC region, Sub-Saharan Africa and Asia. We are situated in Irene Centurion.

We are committed to quality and integrity in everything we do including:

- ❖ The implementation and maintenance of a Suitable Management System that complies with the requirements of ISO 9001:2015 while ensuring strict compliance to the contractual, statutory legislated and regulatory requirements of interested and affected parties.
- ❖ Excellence of our products and customer service.
- ❖ Commitment and expertise of our highly experienced staff.
- ❖ Manage the process through which we deliver our products and after sales services.
- ❖ Provide staff with appropriate and adequate training and tools to enable them to provide world class products and services.
- ❖ Having subject matter experts for the products and services we provide, such as Finite Element Analysis and Computational Flow Dynamics.
- ❖ Committed to an ongoing and continuous internal improvement programme.

Our success can be measured by:

- ❖ Customer satisfaction.
- ❖ Market share growth and sales growth.
- ❖ Efficient operational processes, input vs output.
- ❖ Secure and rewarding employment for all our staff, very low staff turn around.

Our quality philosophy is that product quality is the responsibility of all ABF staff and Directors. This ensures the delivery of a high-quality product and service throughout its life cycle, from inception, delivery all the way through to after sales service and support.

The marketing philosophy of Air Blow Fans focuses on the provision and sale of high quality, sophisticated industrial fans as well as fan service direct to the client.

The Directors of Air Blow Fans (Pty) Ltd through effective leadership will ensure that the Management System is communicated, implemented and maintained by all personnel and will continually focus upon the improvement of the effectiveness for the ongoing benefit of the Company and its Customers. These long-standing relationships assure ABF's long-term success and sustainability.

Gavin Ratner
DIRECTOR

2018-04-09
DATE